

ORDER FOR CARRYING OUT THE SERVICE OF MACHINES AND EQUIPMENTS

WE CAN ACCEPT ONLY ORDERS SENT BY FAX

Supplier:

ALUMA ČS s.r.o. Company ident.No. 30229235 VAT ident.No. SK2020448155 phone +421 /0/41 5692679,
fax +421 /0/41 5692678 e-mail: pavol.vitek@alumacs.sk

Contact Person		Mobile	
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Customer:

Firm		Street	
City and Pin Code		Fax	
Contact Person		Mobile	
Normal Working Time		From	To

We are placing this order for the service of machines and equipments:

Machine Type:			
Manufacturer:			
Serial Number:			
Year of Production			

DESCRIPTION OF DEFECT / in case of space shortage, please use extra list of paper/.Photographs would be sent by e-mail.

Expected term of service execution:

Estimated price of service and used material /amount and currency/:

Service conditions of Aluma CS limited liability company :

1. Servis is provided for Aluma, Emmegi, Federhenn, Graule, Hollinger, Lisi, Powasert, Pressta-Eisele, Rotox, Thoman, Someco machines.
2. During service there must be present the responsible or authorized representative of customer and the operator of repaired machine. Disposable must be the energies specified by manufacturer for the operation of machines and equipments (power, compressed air), tempered pvc profiles, ironwork, fasteners, stiffeners. Customer undertakes to accomodate the production process to the requirements of service man.
3. After completion of service of machines or equipments, supplier's service man will demonstrate the correct function of repaired machines or equipment, he'll test the repaired machines or equipment as per the requirements of respective or authorized person of customer. The respective or authorized person of customer will undersign the service protocol of supplier, he puts his name, sign and stamp in proof of the correctness and scope of provided service and used material.
4. The term of service will be fixed by supplier within his possibilities. The service will be carried out in the earliest possible term from receiving the order, or according to customer's requirements (it prevailingly relates to planned large-scale repairs or checks of machines). The service, repair works are carried out on a priority basis during the working time of customer.
5. The service and consumed material will be charged as per Aluma's CS s.r.o. actual price list of service jobs and material valid in time of carrying out the jobs. Based on the description of defect the supplier will intimate in advance the estimate price to customer. **The price of service and consumed material is payable in cash immediately after service have been accepted.** By signing this document the customer undertakes to keep in disposition the sum of money least equivalent to estimated price intimated to supplier. The customer is obliged to make a payment for service and used material even though that the defect has not occurred during the presence of supplier's service man, or if for whatsoever reason it has not made it possible to carry out service jobs. Tax document (bill) for carried out service and consumed material will be forwarded to customer within 14 days from the date of service completion. In case that only partial payment for service and material was made, the balance payment is payable within 10 days from issuing the tax document (bill). For the delay in payment the amount of penalty is 10.000,00 Sk (Slovak crowns) and interest on late payment amounts to 0,05% of unpaid sum of money for each and every day of delay.
6. In case of shortage of own labour and lack of technical capacities, the supplier may under the agreed upon conditions, authorize to carry out the service of machines or equipments by other authorized company or firm having requisite capacity, qualified personnel to provide required service jobs (for example Aluma Bohemia s.r.o.)
7. Any disputes or differences between the customer and supplier arising out of or in connection with this Service order will be to the extent possible settled amicably between the parties. If amicable settlement cannot be reached then the dispute will be settled by arbitration in accordance with the Rules of Arbitration of Arbitration court of the Slovak Chamber of Commerce and Industry, Bratislava, Slovak republic. The decisions of Arbitration Court will bind the both parties finally and conclusively.

Hereby we agree upon the service conditions of supplier and estimated price and we are placing this order for servicing the above mentioned machines and equipments.

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stamp and sign of customer /legible name/